

World's Biggest Building Society Selects Auriga to Modernise its ATM Channel.

Nationwide to deploy comprehensive new ATM infrastructure software solution to increase efficiency, improve customer services and experience for UK customers.

BARI, ITALY 12th March 2024

Bari, Italy, 12th March 2024 - Auriga, a global software provider for the omnichannel banking and payments industry, today announced a **major new contract** with **Nationwide**, the world's largest building society, to provide a new software solution to run, manage and secure the ATMs installed across its UK branch network.

Nationwide offers a full range of banking services and has the **biggest branch network in the UK**, with a "branch promise" that everywhere that has a branch now, we still have one until at least 2026. The society is currently the last bank branch in around 90 towns in the UK with a network of **more than 600 branches and over 1,200 ATMs**, which are all branch based.

The society conducted a comprehensive review of its self-service banking offering, seeking ways to increase operational efficiencies while improving services for customers. This review led Nationwide to choose Auriga to modernise the software infrastructure for its ATM customer service channel.

Nationwide will be taking advantage of how Auriga provides a comprehensive, proven suite of solutions to manage any size of ATM fleet, and a modern multi-vendor software product, which frees financial service providers from the proprietary constraints of legacy ATM infrastructure.

The modernisation programme will involve deploying Auriga's **WWS client server** architecture, its **WWS OTO OMNIA** marketing solution to promote products and services through the ATM, as well as its **WWS Proactive Monitoring OMNIA** solution to support increased availability and reduced downtime in the selfservice estate. Additionally, to address the increasing challenges of

keeping the ATM channel secure, the society will be utilising **Lookwise Device Manager (LDM)**, Auriga's dedicated software suite for ATM cybersecurity.

The adoption of Auriga WWS as its standard ATM software platform will also enable Nationwide to simplify the complexity of its legacy payments platform. Auriga's "out of the box" integration with the leading payments switch, BASE24, will allow Nationwide to stay at the forefront of payments innovation.

“We are delighted to be helping Nationwide modernise their ATM customer channel. Our software solutions will help them achieve their goals for operational efficiencies, flexibility, security and delivering the best possible service through their ATM channel. Our multi-vendor software platform gives Nationwide the freedom to review its future ATM fleet and evaluate the widest array of hardware providers to choose the best touchpoints for their members as well as customers from other banks.”

said Vincenzo Fiore, CEO and Founder at Auriga



“ Our customers do not want to be told how to bank with us. They want the choice to go to their local branch and ATM, as well as using our mobile and digital services. This investment in Auriga software will enable us to develop and enhance how our ATM self-service banking channel complements Nationwide branch services that are becoming so very popular and vital for the communities they serve.”

said Otto Benz, Director of Payments at Nationwide Building Society

About Nationwide

Nationwide is the world's largest building society as well as one of the largest savings providers and a topthree provider of mortgages in the UK. It is also a major provider of current accounts, credit cards, ISAs, and personal loans. Nationwide has around 16 million customers.

Customers can manage their finances in a branch, via the mobile app, on the telephone, internet, and post. The Society has around 18,000 employees. Nationwide's head office is in Swindon with administration centres based in Northampton, Bournemouth, and Dunfermline. The Society also has a number of call centres across the UK.

About Auriga

Auriga is a leading supplier of software and technology solutions for the banking and payments industries, and a specialist provider of innovative omnichannel solutions to banks and other financial institutions. Its solutions, deployed on over 74% of Italian ATMs, are founded on a modern technology architecture and improve time to market for new services while lowering costs, protecting critical devices from cyber-attacks, and building long-term competitive advantage. Auriga is a global company with a direct presence in Italy, UK, Spain, Belgium, Poland and Mexico, and expanding operations in Western and Eastern Europe, Latin American (LATAM) and Asia-Pacific (APAC).

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