

Press release

Auriga congratulates Millennium BCP on winning top global banking award

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Auriga, a leading supplier of technological solutions for the omnichannel banking and payments industries, and one of Europe's original FinTech success stories, today applauded its customer [Millennium BCP](#), the Portuguese international bank, for winning the [Best ATM/Self-Service Experience award](#) at this year's 2018 [Bank Customer Experience \(BCX\) Summit](#) in Chicago, USA. Millennium BCP won for its bank branch of the future in Portugal. The bank's focus is on how it can create a new kind of customer service, leveraging a combination of cutting-edge software and hardware to deliver a more powerful 24-hour self-service banking experience. Empowering the bank to achieve this goal is Auriga, who are providing the vendor-independent software that helps tailor and deliver superior, assisted customer experience within new digital banking hubs of assisted self-service devices.

Vincenzo Fiore, CEO Auriga, said: *"We are extremely proud of how our customer Millennium BCP has achieved this international accolade for their ground-breaking work in using digital self-service to transform their branches. They are demonstrating how a truly customer centric strategy and innovative technology can heighten customer experiences for banking services in branch in conjunction with other channels."* Millennium BCP is an international bank, with its main business focus on serving its customers in Portugal and offering a full range of services from retail to small business and private banking, as well as in countries such as Poland and Mozambique. The BCX Summit awards are run by Networld Media Group and recognise banking organisations that best demonstrate highly effective strategies and tactics for winning the confidence and loyalty of a new generation of digital natives while retaining the trust and approval of existing customers. The awards are judged by the editors of ATM Marketplace and Mobile Payments Today, as well as respected industry analysts and consultants.

To find out more about how Millennium BCP is revolutionising self-service banking, go the new Auriga website: <https://www.aurigaspa.com/en/customer-stories/>

About Auriga

Auriga is a leading supplier of software and technological solutions for the banking and payments industries, and a specialist provider of innovative omnichannel solutions to banks and other financial institutions. Its solutions, deployed on over

67% of Italian ATMs, are founded on modern architecture and improve time to market for new services while lowering costs and building long-term competitive advantage. Auriga is a global company, with a dedicated presence in Eastern and Western Europe and expanding operations in the UK.

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