

Auriga helps Central America's Largest ATM provider modernise its network

Bari, Italy, May 21, 2024 – Auriga, the global software provider for omnichannel banking and the payments industry, today announced a new agreement with **5B**, the largest ATM network in Central America, to modernise the network's fleet of over **2,500 ATM's**.

This new contract builds on how Auriga [already provides comprehensive cybersecurity management for 5B](#) with its **Lookwise Device Manager (LDM) solution** and will help optimise services and provide an even better self-service experience for customers who rely on 5B ATMs across Guatemala. Over a quarter of these devices are located in bank branches, while the remainder are in shopping centres, petrol stations and pharmacies, amongst other businesses.

The project will see the implementation of Auriga's [WinWebServer \(WWS\) ATM solution](#), which provides everything needed to manage an ATM network of this size, including terminal management, transaction reconciliation, and remote key management.

In addition, 5B will be utilising two specialist WWS modules: [WWS Proactive Monitoring OMNIA](#) to assure the highest network availability for 5B's self-service devices; and [WWS One to One OMNIA](#), for planning and editing marketing and customer relations campaigns across 5B's ATMs.

Auriga's WWS platform solutions can drive the execution of multi-function banking services across all channels including mobile devices, kiosks and ATMs to increase the profitability of customer relationships.

“We are confident that with help from Auriga we will positively impact our customer experience and offer greater operational efficiency, cost reduction and, consequently, overall business growth. At 5B we work hard to positively impact communities, companies and families ”

said Leonte Pallais, General Manager of 5B

“We are excited to partner with 5B on this project. With the implementation of our solutions, we aim to advance processes, reduce costs, and offer an exceptional self-service experience for network users. This collaboration demonstrates our joint commitment to innovation and excellence in the region's banking sector ”

commented Vincenzo Fiore, CEO of Auriga.



About 5B

5B is the main strategic ally of the financial sector in Guatemala and the largest ATM network in Central America. It offers products and services tailored to the needs of its clients, which is why it develops an efficient and agile operating model, with automated processes that it rigorously complies with to ensure that everything is done with excellence.

More information about 5B:

<https://www.5b.com.gt>

About Auriga

Auriga is a leading supplier of software and technology solutions for the banking and payments industries, and a specialist provider of innovative omnichannel solutions to banks and other financial institutions. Its solutions, deployed on over 74% of Italian ATMs, are founded on a modern technology architecture and improve time to market for new services while lowering costs, protecting critical devices from cyber-attacks, and building long-term competitive advantage. Auriga is a global company with a direct presence in Italy, UK, Spain, Belgium, Poland and Mexico, and expanding operations in Western and Eastern Europe, Latin American (LATAM) and Asia-Pacific (APAC).

More information about Auriga:

<https://www.aurigaspa.com/en/>

For further information contact:

Daniel Couzens/Parina Rama
Allison+Partners
auriga@allisonworldwide.com
+44(0)20 3971 4305